

OUR PRIVACY POLICY AT A GLANCE

1. Who is the data controller? Your personal data when proceeding to the provision of services detailed in the Hoople App (Hereinafter, our services), will be processed by JOSE PEDRO FRANCO MORENO (Hereinafter, Hoople) as Data Controller. Hoople will be in charge of deciding how to use and protect your data.

2. What do we use your data for? We will use your personal data obtained through our services, among other purposes, to manage your registration as a user, manage the provision of services, answer your queries, as well as, if you wish, to send you our personalized communications.

3. Why do we use them? We are entitled to process your data for different reasons. The main one is that we need to process them to execute the contract you accept with us when you register and enjoy any of our services or functionalities, although there are other reasons that legitimize us to do so, such as the interest in answering your queries or the consent you give us to send you our newsletter, among others.

4. With whom do we share your data? Given the purpose of our services, we will share your data with other users, as well as with service providers that help us manage and improve our services.

5. Your rights. You have the right to access, rectify or delete your personal data. In some cases, you also have other rights, for example, to object to our use of your data as we will explain in detail below.

We invite you to read our full Privacy Policy below to understand in detail how we will use your personal data and what rights you have in relation to it.

Before we begin...

- In this Privacy Policy you will find all the relevant information that applies to the use we make of our users' personal data.
- We want to be transparent about what we do with your personal data in order that our users understand the implications of the uses we carry out or the rights available to users in relation to their data. Thus, we put at your disposal permanently all the information in this Privacy Policy that you can consult whenever you deem appropriate, being able to find information about each treatment of your personal data as our users interact with us.

PRIVACY POLICY

1. Who is responsible for the processing of your data?

PERSON RESPONSIBLE FOR THE PROCESSING: JOSE PEDRO FRANCO MORENO

(Hereinafter, Hoople)

CIF: 48613566F

Postal Address: Calle Doctor Fleming 52 1ºA, 30150, La Alberca (Murcia).

E-mail: hola@hoople.app

2. For what purpose do we process your personal data?

Depending on the services or functionalities that you want to enjoy at any given time we will need to treat some data or others. In general these data will be, depending on the case, the following:

When you create an account in order to enjoy the services we offer, you will have to provide data such as email and username to register on our platform and subsequently, to log in.

When you subscribe to a paid service or make a purchase related to the premium services offered, you provide us, or our payment service provider, with related information such as your debit or credit card number, as well as other financial information that may be necessary in order to correctly provide the service you have contracted.

Connection, geolocation and navigation data (in case you interact with us from your cell phone, for example).

Data about your tastes or preferences that you can detail in the “Description” section when you register as a user.

At certain times and derived from the different services offered, we may access data relating to images of the user (photos and videos), as well as recordings of your voice. In order to add certain content, such as photos and videos, we may request access to your camera or photo album. In the case of adding content related to your voice, we may request access to your microphone.

Information that other users may provide about you as a result of a contact.

Data provided by Apple with the consent given by you when you sign up for our services with the profile of that social network.

- Data relating to IP address, type of device used to access our services, operating system and time zone.
- Remember that, when we ask you to fill in your personal data to give you access to some functionality or service of the Platform, we need you to fill in all the requested data, as they are data that we need to be able to provide you with the service or give you access to the functionality in question.
- Please note that if you choose not to provide us with such data, you may not be able to complete your registration as a user or you may not be able to enjoy those services or functionalities.
- Depending on how you interact with our Platform, we will process your personal data for the following purposes:
 - 2.1. to manage your registration as a user of our services and administer the user account.
 - In case you decide to register as a user, we need to treat your data to identify you as a user of the same and give you access to its different functionalities and services that are available to you as a registered user. You can cancel your registered user account by contacting us through the email address detailed in this Privacy Policy.
 - 2.2 To help contact other users.
 - We need to process the information provided through your profile in order to recommend users with whom you may connect.
 - 2.3. Access to Premium Services.
 - In the event that you proceed to the payment of our services offered as Premium, we need to treat your data to give you access to them.
 - 2.4. To meet the requests or requests made through the various means incorporated into our Platform.
 - We only process personal data that are strictly necessary to manage or resolve your request or request.

2.5. For marketing purposes.

Insofar as you subscribe to our Newsletter, your personal data will be processed in order to carry out the proper management of marketing tasks.

Promotional actions may be carried out (for example, for the development of contests). By participating in any promotional action, you authorize us to process your data depending on each promotional action and we can communicate the same through various means such as Social Networks or through our services. In each promotional action in which you participate you will have available the legal bases where we will provide you with more detailed information about the processing of your data.

2.6. Usability and quality analysis to improve our services.

If you access our Platform, we inform you that we may treat your browsing data for analytical and statistical purposes, that is, to understand how users interact with our Platform and thus be able to make improvements in it. Likewise, we sometimes carry out actions and quality surveys aimed at knowing the degree of satisfaction of our customers and users and detect those areas in which we can improve.

3. What is the legal basis for the processing of your data?

The legal basis that allows us to treat your personal data also depends on the purpose for which we treat them, so we will find different legal bases under the following purposes:

3.1. To manage your registration as a user of our services.

The treatment of your data is necessary for the execution of the terms that regulate the use of our services. Thus, in order for you to register as a user of our services, we need to process your personal data, otherwise we would not be able to manage your registration.

3.2. To help you connect with other users.

The processing of your data in order to put you in contact with other users is necessary for the proper provision of the services offered by Hoople.

3.3. Access to Premium Services.

The purpose of accessing the Premium content offered is covered by a contractual basis for the provision of the service.

3.4. To meet the requests or requests you make through the various means incorporated into our Platform.

We consider that we have a legitimate interest to respond to requests or queries that we raise through the various existing means of contact. We understand that the processing of this data is also beneficial to you insofar as it allows us to serve you properly and resolve the queries raised.

3.5. For marketing purposes.

The legitimate basis for processing your data for marketing purposes is the express consent you provide.

For example, when you agree to receive personalized information through various means, when you authorize the sending of newsletters, or when you accept the legal basis to participate in a promotional action.

3.6. Usability and quality analysis.

In order to analyze the usability of the platform and the degree of user satisfaction in order to improve the user experience and offer a higher quality service, your personal data will only be stored with your express consent.

4. How long will we keep your data?

4.1. To manage your registration as a user of the Platform.

We will treat your data for as long as you maintain the status of registered user, that is, until such time as you decide to unsubscribe as a user.

4.2. To respond to requests or requests made through the various means incorporated into our Platform.

We will treat your data for as long as necessary to fulfill your request or request.

4.3. Access to Premium Services.

In cases where the user accesses the Premium content offered by the Entity, the information relating to debit or credit cards, as well as other financial information that is necessary in order to provide a correct service that is contracted, will be retained until such time as the user subscribed to the Premium content decides.

4.4. For marketing purposes.

We will process your data until you unsubscribe or cancel your newsletter subscription. If you participate in promotional actions we will keep your data for a period of six 6 months from the end of the action.

*** Regardless of the fact that we process your data for the time strictly necessary to fulfill the corresponding purpose, we will subsequently keep them properly stored and protected for as long as liabilities arising from the processing may arise, in compliance with the regulations in force at any time. Once the possible actions in each case are prescribed, we will proceed to the deletion of the personal data.

5. Will we share your data with third parties?

In order to fulfill the purposes indicated in this Privacy Policy and in order to make possible the viability of the services we provide, it is necessary that we provide your personal data to third parties for the sole purpose that they provide us with support in the services we offer in order to manage and improve the services provided.

The personal data provided by you may be shared with:

Agencies or entities that may require us your personal data in order to prevent criminal activities and protect vital interests, either of the person concerned or of another natural person.

Financial institutions in order to manage the payment of any of our Premium services offered.

Providers of technological services.

Other users who agree to register on our platform in order to use our services.

6. What are your rights when you provide us with your data?

We are committed to respecting the confidentiality of your personal data and to guaranteeing you the exercise of your rights.

You may exercise them free of charge by sending us an e-mail to our address hola@hopple.app simply indicating the reason for your request and the right you wish to exercise.

If we consider it necessary to identify you, we may ask you for a copy of a document proving your identity. In particular, regardless of the purpose or the legal basis on which we process your data, you have the right to:

Ask us for access to the data we hold about you.

Ask us to rectify the data we already hold about you. Please note that by actively providing us with your personal information in any way, you warrant that it is true and accurate and you undertake to notify us of any changes or modifications to it.

Ask us to delete your data to the extent that they are no longer necessary for the purpose for which we need to treat them as we have informed you above, or that we no longer have the legitimacy to do so.

Ask us to restrict the processing of your data, which means that in certain cases you may ask us to temporarily stop processing the data or to keep it longer than necessary when you may need it. If you have provided us with your consent to the processing of your data for any purpose, you also have the right to withdraw your consent at any time.

Moreover, where the processing of your data is based on our legitimate interest, you also have the right to object to the processing of your data.

Finally, we inform you of your right to lodge a complaint with the relevant data protection supervisory authority.

8. Changes to the Privacy Policy

We may change the information contained in this Privacy Policy from time to time. If we do so, we will notify you by various means through the Platform, or even communicate to your email address when the change in question is significant to your privacy, so that you can review the changes, assess them and, if appropriate, object or unsubscribe to any service or functionality.

9. Cookie Information

We use cookies and similar devices to facilitate your navigation on the Platform, to know how you interact with us and, in certain cases, to be able to show you advertising based on your browsing habits. Please read our Cookies Policy to learn more about the cookies and similar devices we use, their purpose and other information of interest.